

Bridging the skills gap after redundancy

Lee was made redundant after 22 years of employment with the same company, and he found being unemployed quite a daunting position to be in. He needed assistance in getting back into work and he did not know how to make sure his CV was relevant in the current labour market, so he contacted the National Careers Service for redundancy support.

Lee's careers adviser Bobbie helped him enhance both his CV and covering letter to ensure they were in an appropriate format and were effective in demonstrating Lee's skills and strengths.

Bobbie and Lee worked together to create an action plan that would allow him to complete smaller steps that would get him closer to his goals and help him move forward in his journey back to work. He found the tasks achievable and was able to use the action plan to use his time effectively and efficiently.

Thanks to his appointments with the National Careers Service, Bobbie was able to help Lee identify his skills gaps and explore qualifications that would help him get back into the workforce. Since then, Lee has completed project management qualifications, including a Prince 2 project management course which was identified as an important qualification to support his progression back to employment.

Thanks to his sessions with the National Careers Service Lee has also obtained insight on how to contact employment agencies to support his job search. As a result of the advice and guidance he received Lee was successful in securing a new role in management.

Lee was very pleased with the guidance he received, adding: **“I have confidence in knowing I could turn to the National Careers Service adviser for support.”**

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