

Approaching career goals through apprenticeships

Shazeea, 48, had been a stay-at-home mum for the past 18 years when she decided to go back into work. However, she had no idea where to begin her job search. As she had been a Personal Admin Assistant for a major airline in the past, she wanted help in getting her closer to a similar position.

People around her recommended to get extra support in informing her job search and enhancing her CV and as a result, she contacted the National Careers Service to set up an appointment to explore her options and what the first steps should be.

Her career adviser, Mark, helped her explore the different options available to her, including apprenticeships. They also explored different job searching websites and Shazeea applied for a Level 2 Business Admin Apprenticeship which she successfully secured!

She loves her new job and is really enjoying the tasks as well as working within her team. The apprenticeship has been an amazing starting point for her and will give her the opportunity to work on her skills, confidence and experience.

She found her first week in the job a bit daunting but quickly came to realise she was working with amazing people, and this has helped her build up her confidence.

Through the apprenticeship, she hopes to move onto a part-time admin role in the future, and she thanks Mark for his ongoing support: **“I am slowly coming out of my shell and my journey with the National Careers Service and with Mark has made it happen. Thank you so much!”**

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