

# Accessibility statement for NPQ Online Learning Platform



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These websites are run by Education Development Trust. We want as many people as possible to be able to use these websites. We are always looking to improve the accessibility of these platforms but know that some parts are not fully accessible. If you find any problems not listed on this page or think we are not meeting accessibility requirements, please contact ([npgs@educationdevelopmenttrust.com](mailto:npgs@educationdevelopmenttrust.com)). Using Accessibility Compliance in the subject.

### Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

### Statement:

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

### Areas for Improvement Summary

- All images to include Alt Text formatting
- All videos to include closed captions and transcripts
- Improved labelling on activities and links
- Screen-reader compatibility with JAWS, NVDA, MacOS Voiceover and Orca but not Windows Narrator
- Improved accessibility to activities requiring fine motor skills e.g., drag and drop functions
- Provide alternative solutions to activities that have path-based actions
- Improve contrast ratio where necessary
- Provide text spacing functionality

### Non-accessible content:

1.1.1 - Non-text Content – some of our Block content activities include interactive elements such as 'Click to Flip' activities which are not identified as such for screen readers.

1.2.1 - Audio only and Video only (pre-recorded) content do not all contain transcripts.

1.2.2 - Captions (Pre-recorded) not all videos contain closed captions.

1.3.1 - Info and Relationships – some of our Block content activities have lists which are not identified as lists when using a screen reader but instead identify the list items as headings.

1.4.3 - Contrast Minimum – our Block content has an 'Exit Course' link that does not display with a high enough ratio.

1.4.5 - Images of Text – all images that involve text need the text to be separate from the image so that a screen reader can interpret the text.

1.4.12 - Text Spacing – a user cannot define their own text spacing on the platform.

2.1.1 - Keyboard – some activities which need a mouse cannot be completed using a keyboard.

2.4.3 - Focus Order – some of our Block content has a button for ‘Take Again’ which does not appear with the correct focus order when using a screen reader.

2.4.4 - Link Purpose (In Context) - links have not been made clear of their purpose when using a screen reader.

2.5.1 - Pointer Gestures – some of our Block content requires fine motor skills to complete the activity for example in a drag-and-drop exercise and yet no alternative has been provided.

2.5.3 - Label in Name – some of our Block content has tick boxes which need labels to identify them correctly to a screen reader.

We are working hard to resolve these accessibility issues and will update this statement in line with the deployment of solutions.

### **Preparation of this accessibility statement**

This statement was prepared on 13 July 2022. It was last reviewed on 25 April 2022. This website was last tested on 15 December 2022. The test was carried out by Ten10 ([Accessibility Testing - Ten10](#)).

### **External Audit Test Approach**

The following approach will be taken to conduct the Accessibility audit:

- Scoping Phase: Ten10 will perform an initial review of the application to determine the target users, platforms, key user journeys/pages and number of unique templates. Accessibility audit will be limited to 20 pages to be agreed with EDT during this phase.
- Planning and Preparation: Ten10 will utilise pre-defined Accessibility checklists derived from the WCAG (Web Content Accessibility Guidelines) 2.1 guidelines to provide a reusable set of tests for test execution. Ten10 will also utilise pre-defined tools such as assistive technologies to support the test execution.
- Test Execution: Ten10 will conduct a full audit check and cover the execution of the agreed user journeys and templates against all standards as per the accessibility checklist agreed in the planning and preparation phase, and against the agreed browser coverage agreed in the scoping phase. The full audit will cover the following areas and be split into the following stages:

- Validation of WCAG 2.1 A and AA standards using several tooling solutions, including screen readers for mobile, video and audio sound, zoom of text content, contrast checkers, and code reviews
- Validation of the WCAG 2.1 A and AA standards using manual testing of the checklists across the device combinations as defined in the scoping phase