

# FREQUENTLY ASKED QUESTIONS



## Can I join Making a Difference?

**You must be aged 18+, unemployed and live in the Coast to Capital or North East region.**

You can't join if you are in employment or on furlough, but you can join if you have been made redundant, are economically inactive (after, for example, a career break), and are looking to re-enter the workplace. You cannot be on another employability type programme from an alternative provider.

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## Will this affect my benefits?

**No**

Your participation on the programme will be shared with the DWP, but this does not affect your benefits.

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## Is it ok if I don't know what job I want?

**We can work together on this.**

We're here to offer information, advice and guidance on employment, so we can help you look at lots of different options. We can work with you for up to four months so there's plenty time to work out which direction you want to go in.

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## I'm a single parent - can I access extra support?

**Flexible fund access**

We have a flexible fund available for access by single parents. This could help you if you need childcare for interviews or appointments, and can also help with the cost of clothing for interviews. Talk to your Employment Coach when you join for more details.

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## I've just got a job - what now?

**Congratulations!**

If you accept a job offer while working with us, then we start to move you off the Making a Difference programme. Exceptions apply - if it is short-term temporary work or a zero hours contract, please talk to your Employment Coach.